

February 2008

Dear Parents,

Keeping you informed is a top priority for the North Royalton City Schools. That's why we have adopted the **ALERTNOW Rapid Notification Service** which will allow us to send a telephone message to you providing important information about school events or emergencies. **We anticipate using ALERTNOW along with the local media to notify you of school delays or cancellations.** We can also use ALERTNOW to remind you about important school events. In the event of an emergency at school, you can have peace of mind knowing that you will be informed immediately by phone.

**What you need to know when receiving calls from ALERTNOW**

Caller ID will display the district or school's main number when a general announcement is delivered.

**Caller ID will display 411 ONLY if the message is an emergency.**

ALERTNOW will leave a message on any answering machine or voicemail.

If the ALERTNOW message stops playing, press any key 1-9 and the message will replay from the beginning.

The successful delivery of information is dependent upon accurate contact information for each student, so please make certain that we have your most current phone numbers. If this information changes during the year, please let us know immediately.

**You will be receiving two calls in the near future.** One will be from me introducing ALERTNOW, the other will be asking you for two emergency phone numbers. Please take the time to listen to the messages and follow the instructions for inputting your emergency phone numbers.

We are very excited to incorporate ALERTNOW as a tool to improve parent communication and look forward to having the ability to deliver real time information to you and provide reminders of all the great events that take place within the schools.

Sincerely,

Randy S. Boroff  
Superintendent